

Frequently Asked Questions Tolly Common Test Plan Program

How are the test plans sold?

Tolly Common Test Plans are licensed for use with a one-year license. This license entitles you to any and all updates to the plan over the course of your licensing period. That period starts from the day your license is issued to you. The standard license is a single-user license. This can be purchased on this web through the online store.

If you are an IT vendor and/or need multiple people on your team to be able to use the document, contact sales @ tolly.com for information on bulk pricing. If you would like to license multiple, different Common Test Plan documents, we can also provide bulk pricing.

How often are updates issued?

Updates are issued at various times depending upon the topic.

How are the Common Test Plans delivered?

The test plans are PDF files that are delivered using a digital rights management solution to control usage. The license is associated with a single PC or Mac computer. You can purchase a license either through our online store or by contacting sales at tolly.com. The license is issued via email. You can download the zipped version of the test plan from the download page on this site. You can download the LockLizard reader software, at no cost, at <http://www.LockLizard.com>.

Can you help if we need help with benchmarking?

Yes, we provide consulting and benchmarking services through The Tolly Group for both vendors and IT organizations. Please contact us at sales at tolly.com to find out more.

How do I get the test plan after I buy it?

After you complete your purchase, we will be notified of the order. You will receive an email with your license key file within one business day. This email will have instructions for downloading the free LockLizard reader program. You can download the actual test plan at any time from our downloads page. You will not be able to access the file until you have downloaded and installed your license.